

# ServiceWorks: Compute

## Cloud Services from CDW

Cloud computing is transforming the way enterprises can provide and consume IT services with the promise of improved efficiencies, more reliable infrastructure, predictable service levels and greater cost transparency. CDW's ServiceWorks Compute solution helps businesses realise these promises through a premium managed platform that removes the complexity, time and effort associated with designing, implementing, managing and constantly upgrading IT infrastructure.

## What is ServiceWorks Compute?

ServiceWorks Compute is a multi-tenant compute solution based on enterprise-class technology. Delivered from CDW's UK-based data centres, our managed platform is built to cater for the demands of business critical IT. The infrastructure is proactively monitored 24/7 by our dedicated Service Operations Centre (SOC) located in Peterborough. It is continually subject to internal and independent external testing, to optimise performance and repel threats from an ever-changing security landscape.

## How could your organisation use 'Compute'?

The ServiceWorks platform is built for business critical workloads, so practically any service can be moved onto our 'Compute' solution. As such, it offers a perfect answer to extending or enhancing your existing on-premise infrastructure, or as an alternative to maintaining your own systems in-house. Many of our customers operate their entire portfolio of business services on ServiceWorks. Likewise, it provides a valuable platform for test and development or projects which may be short-term or whose future is unclear.

## How 'Compute' works

ServiceWorks Compute is simple to use. Control over your environment is achieved through a user-friendly portal which shares as much or as little information as you require on the performance of your service. Choosing to use ServiceWorks Compute doesn't mean diluting control, however. Through the portal you will operate your platform as your own, provisioning and managing servers in real-time as your needs change. Pre-defined virtual machine instance sizes and features make for straightforward sizing and selection of the service best suited to your needs. If you know what you need, workloads can be up and running in a few minutes.

## Need to know

ServiceWorks Compute is a cloud-based computing solution delivered from a premium managed platform.

Built on enterprise-class technology, from state-of-the-art UK-based data centres, ServiceWorks Compute removes the challenges of managing in-house infrastructure.

## Benefits

- Share in world-class technology
- Accelerate time-to-value of standing up new services
- Mitigate the risk of launching new services
- Predictable & accurate costs

## Awards & Partnerships



Star Partner

### Microsoft Partner

Gold Cloud Platform  
Gold Datacenter  
Gold Devices and Deployment  
Gold Hosting  
Gold Midmarket Solution Provider  
Gold Software Asset Management  
Gold Volume Licensing  
Silver Communications  
Silver Messaging  
Silver Small and Midmarket Cloud Solutions

## Why use ServiceWorks Compute?

**World-class data centres, world-class technology:** We have spared no expense building our data centres. They are, quite simply, the best money can buy. Our Surrey and Northampton centres exceed UTI Tier 3+ standards and are fitted out with best-in-class technology in every regard. Built on a "pod" architecture, the ServiceWorks platform is live and ready for use and can be rapidly scaled to meet even the most aggressive demands. The ServiceWorks Compute solution offers a chance to share in right-sized technology which might otherwise be cost prohibitive to purchase, or impractical for you to employ and retain local skills.

**Accelerate time-to-value:** Stand-up services quickly by avoiding long procurement cycles and technical dependencies. Similarly, avoid the burden of acquiring and maintaining infrastructure, especially if requirements are short-term or seasonal.

**Predictable costs:** Our platform is live and ready for use today. This means accurate, predictable costs you can rely on, matched with common sense billing and relevant durations. Our service is built for real business.

### Try it for yourself

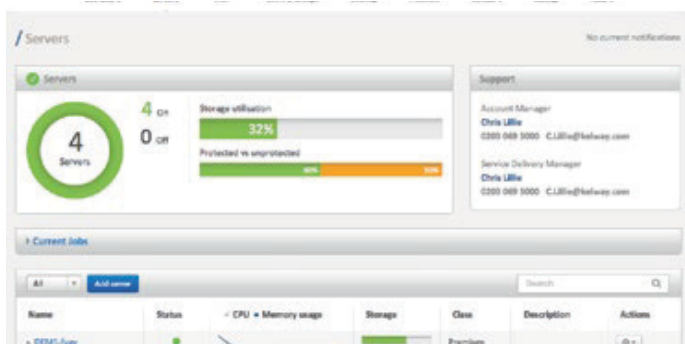
What we offer is real, is here today and is available to you. To prove it we want you to put us to the test. We invite you to try ServiceWorks for free for 90 days. There are no strings attached; simply tell us what service you would like to trial and we will help you make it possible.

Contact us today: [s.works@CDW.com](mailto:s.works@CDW.com)

**A cloud you can touch:** We operate all of our services from state-of-the-art data centres. They're real and they're open for you to visit, so you can see the technology hosting your workloads and meet the people responsible for running them.

**Protection as standard:** As a managed platform, the ServiceWorks Compute solution comes complete with data protection as standard. Regardless of how much compute you use, you can be assured your data is always protected. Should you choose, further DR capability can be included with your service, including dual data centre replication for further resilience.

**In capable hands:** We hold the highest accreditations, with a stable of leading vendors including VMware, HP, NetApp and Cisco. We have won numerous awards for our expertise working with these technologies, including: VMware EMEA Solutions Provider of the Year, HP EMEA Enterprise Growth Partner of the Year and Cisco UKI Data Centre Partner of the Year. ServiceWorks is truly managed by a team of experts.



## Why ServiceWorks?

ServiceWorks is CDW's cloud services portfolio. We have a long heritage specialising in the delivery of business critical IT through the cloud. We make moving IT to the cloud fast and simple through a premium, ready-made platform, relevant and flexible commercial terms and user friendly tools that enable usage to be managed in real-time. This offers the freedom to embrace the cloud at your own pace, and take advantage of all the economies it has to offer.

Powered by technology from leading vendors



EMC<sup>2</sup>



vmware

Zerto

Microsoft

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