

SERVICWORKS BACKUP CONNECT



Need to Know

ServiceWorks Backup Connect is a new service that enables Veeam customers to utilise state-of-the-art CDW ServiceWorks Data Centre for offsite backups through a quick and straight-forward process. Companies can increase the resiliency of their IT environment without large expense or complex implementation.

Benefits

- Quick and easy set-up process
- Utilise world class Data Centre
- Secure Connection
- Increase resiliency of IT environment
- Flexible service and costs
- Control and visibility of backups
- Restoration of data whenever required

CDW is at the leading edge of Data Centre and Cloud integration technologies underpinned by our established ServiceWorks platform. Our platform has been built from the ground up using only the very best technology components to create a world-class platform to deliver IT services. Working alongside one of our trusted partners Veeam, CDW has been offered an exciting new opportunity to offer a new offsite backup service to Veeam customers.

What is ServiceWorks Backup Connect?

ServiceWorks Backup Connect is a new backup solution that can be quickly and simply set-up to provide an offsite backup without the complexity and costs of managing the infrastructure.

Veeam have been working closely with CDW to establish a new service, giving Veeam customers the ability to easily establish a connection to a CDW ServiceWorks Data Centre, enabling offsite backup. This offers customers the opportunity to increase the resiliency of their IT environment by ensuring that their data is backed-up to a highly secured and accredited Data Centre that is geographically diverse to the on premise, primary backup repository. Customers can manage the back-up frequency and retention period from the on premise Veeam console as well as restore a backup copy if ever required. The costs for the service are clear and flexible with customers only paying for what is used per GB storage per month.

ServiceWorks Backup Connect offers companies the opportunity to utilise a flexible and secure offsite backup solution without spending large amounts of time and money on the set-up and management.

How ServiceWorks Backup Connect Works

Existing Veeam customers will be able to

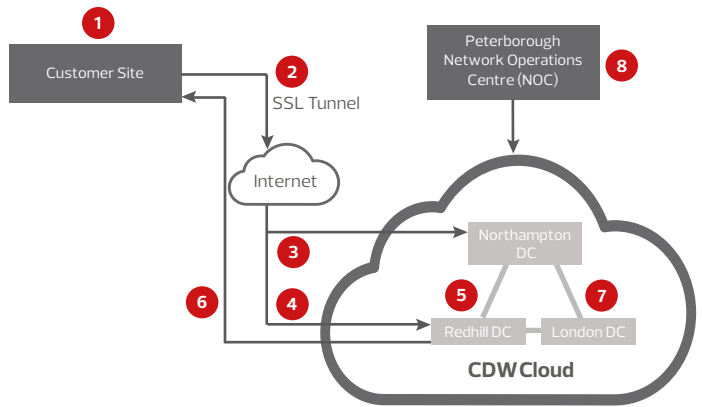
log into the Veeam console where they will have the option to connect to CDW. This will automatically establish a secure connection from the onsite Veeam appliance to the CDW ServiceWorks Data Centre, enabling offsite backup. Customers can track their backup levels, set backup frequencies, set retention periods and also recover data whenever required all from the on premise Veeam console.

Why Use ServiceWorks Backup Connect?

- Straight forward set-up – process is quick and easy to set-up
- End to end encryption of data – all data is encrypted at all stages of the process, both in flight and at rest
- Extend back-up infrastructure to a highly secured and accredited Data Centre
- Improved resiliency – offsite backup to a secured Data Centre that is geographically diverse from onsite infrastructure
- Quick restoration – whenever required data can be restored at a file or VM level
- Clear pricing – only pay for what is used, per GB storage per month
- No additional licensing – service does not require the purchase of additional Veeam licenses
- Visibility and control – customers can manage their backups from the on premise Veeam console

How ServiceWorks Backup Connect Works

- 1** Customer site running Veeam Backup v8 or later
- 2** Client connects to CDW ServiceWorks Backup Connect Service over SSL VPN tunnel
- 3** Client selects one or more CDW Data Centres to host their Veeam Backups – current options include RedHill or Northampton
- 4** Optional WAN accelerators can be used to improve data transfer on slow links
- 5** Backups are stored in an ISO 27001 accredited Data Centre with optional encryption
- 6** Restores are performed from the clients existing Veeam Backup interface and returned via the SSL tunnel
- 7** CDW Data Centres have triangulated 10GbE inter-site network for added resilience and improved connectivity options
- 8** CDW Network Operations Centre monitors each Data Centre and Cloud Connect Service 24/7



To learn more about Backup Connect or the wider ServiceWorks portfolio contact us via:

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