

ServiceWorks: Network & Security

Cloud Services from CDW

Network connectivity plays an important role in truly integrating cloud services with your wider business operation. We make migrating services easier by providing a robust network fabric, offering connectivity options to tie in with your existing on-premise infrastructure and operating on commonly used networks. Likewise, processing or storing sensitive data off-premise and in the cloud naturally creates security concerns.

What is ServiceWorks Network & Security?

Network: Options include point-to-point links, integration with your current MPLS network and various outbound internet options. Our services are also part of the N3 WAN for the NHS. Organisations considering ServiceWorks Colocation can also share in our existing network fabric rather than hosting your own switches and routers in our data centre. Where more complex networks need to be established, a range of custom network design services are available to achieve this.

Security: We offer a range of security and application delivery control services designed to meet the needs of a modern enterprise and help thwart today's security threats. Services are built on the very best technologies and are managed 24/7 by our team of dedicated experts located at our UK-based Service Operations Centre (SOC). A geographically diverse firewall with anti-virus protection is offered as standard, alongside a wide variety of options to enhance protection as needed. Should you wish to deliver these services yourself, there is considerable freedom for you to operate existing security services alongside ServiceWorks, or indeed options to colocate your own technology if this is more desirable.

How could your organisation use it?

Network and security is essential, whichever of the ServiceWorks solution you choose. The connectivity and security required to complement your primary services will depend on your individual requirements and attitude to risk. However, it's comforting to know that we have a comprehensive range of network and security services that will make moving to and using the cloud straightforward, keep you protected and help deliver the best possible end-user experience.

Need to know

ServiceWorks Network & Security is a comprehensive range of solutions, built to complement our wider ServiceWorks cloud portfolio and delivered from a premium managed platform.

Built on enterprise-class technology, from state-of-the-art UK-based data centres, ServiceWorks Network & Security help ensure a secure and responsive user experience.

Benefits

- Share in world-class technology
- Simple pricing model
- Flexibility to meet individual security and connectivity requirements
- Supported by dedicated team of network and security experts

Awards & Partnerships



Microsoft Partner

Gold Cloud Platform
Gold Datacenter
Gold Devices and Deployment
Gold Hosting
Gold Midmarket Solution Provider
Gold Software Asset Management
Gold Volume Licensing
Silver Communications
Silver Messaging
Silver Small and Midmarket Cloud Solutions



Star Partner

Why use ServiceWorks Network & Security?

World-class data centres, world-class technology: We have spared no expense building our data centres and investing in the technology that underpins them. As a result, the solutions we deliver through the ServiceWorks cloud are, quite simply, the best money can buy. ServiceWorks Network & Security uses premium, award-winning technology which we have pioneered in the UK.

How 'Network & Security' works

All services are offered in three levels - Basic, Essential and Premium, unless custom configuration needs to occur.

Network: The service includes connectivity options to suit whatever your requirement including:

- Point-to-Point links – from a range of leading providers
- MPLS integration – to seamlessly connect with your own WAN
- Outbound Internet – to enable VPN and remote services
- These are charged on a cost per mb/per month basis.

Security: The service includes a range of features including, but not limited to:

- Load Balancing and Application Delivery Control
- Intrusion Prevention Services (IPS), DDoS detection, shield & mitigation
- Intelligent content switching and content rewrite
- Surge protection and enforcement
- Optional BGP enabled diverse internet breakout

ServiceWorks users are granted read-only access of the firewall settings by default and changes are then made by our team of experienced firewall administrators. However, clients can take full ownership for firewall settings if this is specifically required. Included in each level of service are five change requests per month, which is generally more than sufficient to meet the demands of customers. We will review any complex change requests on a case-by-case basis, ensuring that best practices are met at all times.



Powered by technology from leading vendors



EMC²



vmware

Zerto



Why ServiceWorks?

ServiceWorks is CDW's cloud services portfolio. We have a long heritage specialising in the delivery of business critical IT through the cloud. We make moving IT to the cloud fast and simple through a premium, ready-made platform, relevant and flexible commercial terms and user friendly tools that enable usage to be managed in real-time. This offers the freedom to embrace the cloud at your own pace, and take advantage of all the economies it has to offer.

For more information, speak to CDW:

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